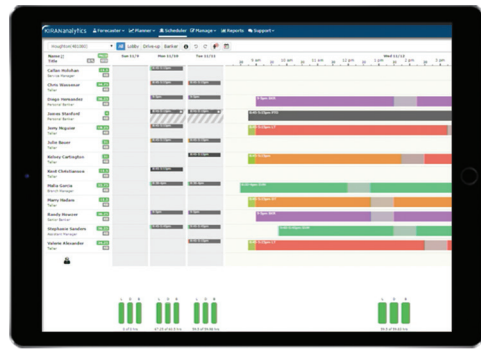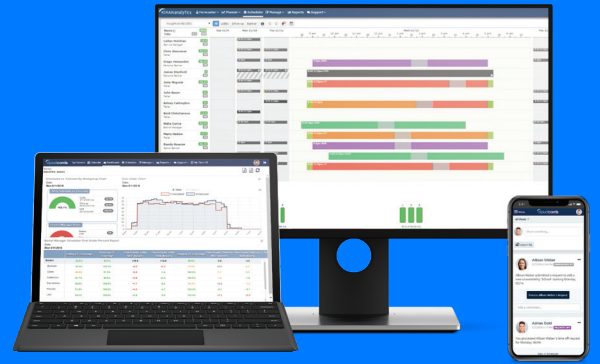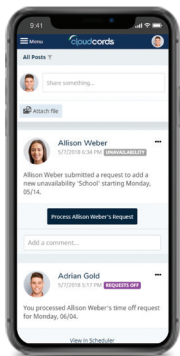# cloudcords™ SCHEDULER

Put the right bankers in front of your customers at the right time and place.

CloudCords® Scheduler is specifically designed for retail banking branch managers for shift planning and optimized scheduling.
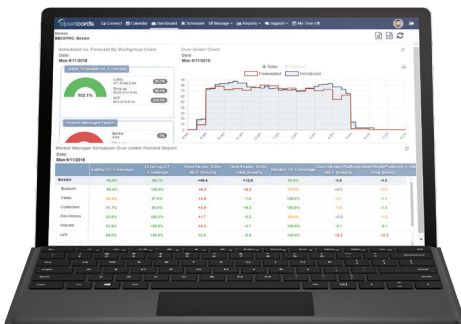
Improve Branch Manager Productivity With Easy-to-use Shift Planning

Branch managers are interested in understanding the impact of vacations, PTO, or other time off on schedules. Furthermore, branch managers need to account for non-customer-facing activities, open and close tasks, etc. CloudCords Scheduler provides an easy-to-use click and drag shift planning tool for quickly conducting what-if analyses, visualizing the impacts, and managing schedules.
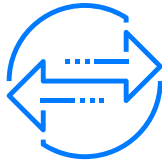
Increase Workforce Engagement and Collaboration with Mobile Features

Associates can check their work schedules, set shift preferences, request time-off or swap shifts using their mobile devices. Branch managers can view requests, approve or decline them, and facilitate collaboration.

Enable Operational Excellence With Reports and Dashboards

Line of business leaders are able to view dashboards and reports from branch, market, and region perspectives. This 360-view of the scheduling process enables operational excellence and improved business performance.

KIRANanalytics

A VERINT Company

Improve Collaboration and Efficiency With Shift Swapping

CloudCords Scheduler makes it easy for associates to trade shifts or pick up available shifts. This ensures proper shift coverage, prevents double booking, and avoids unplanned overtime costs.

Ensure Compliance With Regulations and Company Policies

To ensure compliance with fair labor standards and overtime regulations, CloudCords Scheduler identifies potential violations, alerts branch managers, and provides workflows to correct them.
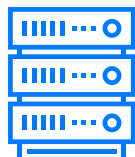
Optimize Workforce Capacity With Seamless Forecaster Integration

Seamless integration with CloudCords Forecaster helps optimize staffing to the forecasted customer demand and work content. Optimized schedules reduce overstaffing and understaffing.

Simplified SaaS Delivery for Fast Implementation and Rapid ROI

CloudCords Scheduler is easy to roll out, maintain, and update. SaaS delivery reduces demand on your own IT resources. Interactive, online tutorial minimizes training time and cost.

Enterprise Class Software: Security, Reliability, Performance, and Scalability

In order to meet the most stringent requirements of retail banks, CloudCords Scheduler software is hosted in a private cloud utilizing Kiran's integrated SaaS platform and infrastructure services.

Streamline Business Processes With API Integrations

API integrations with other enterprise systems enable your organization to connect Scheduler with staff calendars and human resources data. These integrations enable operational efficiency.

Kiran Analytics, a Verint Company, is a leader in accelerating banking transformation through the application of advanced analytics. Our branch workforce management products and process improvement advisory services help financial institutions improve customer experience, operational efficiency, and business performance. Eight out of the top ten US retail banks rely on Cloudcords software to power their workforce management processes. CloudCords software is deployed in over 40,000 branches worldwide.