Workforce Management Software
Specifically Designed for Retail Banks

Put the right bankers in front of customers at the right time and place.
Enables branch managers to optimize allocation of all branch staff according to the
forecasted customer traffic pattern and work content. With CloudCords Scheduler,
branch managers can easily and quickly optimize schedules, visualize impacts, and play
with what-ifs for shift plans.

Reduce operational expenses by avoiding overstaffed periods.
Utilizes Kiran’s innovative predictive models for strategic workforce planning, transaction
forecasting, and resource alignment to deliver workforce capacity plans and operational
forecasts for each branch with up to half-hour granularity.

Delivering Measurable Results

- incremental revenue increase per branch by $25K
- staffing cost reduction per branch by $12.5K
- improved employee retention by 12-15%

www.kiran.com
Revolutionize Workforce Management with the CloudCords Suite

Together, our infrastructure, hosting platform, and applications are called the CloudCords Suite.

In order to meet the most stringent requirements of the world’s top retail banks, Kiran’s software applications are hosted in a private cloud utilizing Kiran’s integrated SaaS platform and infrastructure services.

What Customers are saying

“We performed an extensive review of workforce optimization solutions and found that our business and technical requirements were best addressed by Kiran's CloudCords Suite.”

EVP, Consumer Banking
First Tennessee Bank

“We with Kiran’s advanced workforce analytics, we are able to understand the value of a team member in every service transaction. That’s critical to making sure we don’t have too much or too little resource capacity.”

EVP, ATM Banking & Store Strategy
Wells Fargo Bank

“We conducted a comprehensive review of workforce optimization solutions. With their advanced analytics capabilities, best-in-class software and services, and deep banking expertise, Kiran Analytics met our requirements better than the alternatives.”

Head of Retail Banking
Fifth Third Bank